



www.icisp.net.au

Australia Wide

Telephone 8723 6262

<http://www.icisp.net.au>

CRITICAL INFORMATION SUMMARY

Information about the service.

Here's a quick summary of all the important information about your **15GB Pre-Paid Mobile Broadband Plan**

It covers how much you need to pay each month.

Your plan is for a pre-paid mobile internet service. It gives you access to our network and access mobile data

Modem/Sim Card (upfront payment)
\$130.00

MINIMUM TERM

*There are no contracts on the service,
Each recharge is valid for 12 months or the data limit
whichever comes first.*

What's Included and Excluded?

You receive a **15GB Yearly Data Allowance**, Your Data Allowance is for use in Australia only and can be used at any time (day or night). If your data is used before the 12 months finishes it automatically rolls over into a new 15GB or 12 month period.

Information about pricing.

The minimum 12 month charge is **\$180.00**
15gb for 12 months = 1.25gb
\$15 per month

The cost for 1 MB of data included in this plan is \$0.0146

EARLY TERMINATION

The sim is automatically disconnected after 6 months if not recharged and used. (see coverage section)

PRIVACY

Because the wireless service is classed as a Mobile GSM/3G service you must get a 100 Points of ID before the service can be connected.

General Point Guide:
Drivers Licence: 80 Points
Birth Certificate: 80 Points
Passport: 80 Points
Bank/Credit Card: 20 Points
Medicare Card: 20 Points
Utility Bill: 20 Points

please note: A copy of these records must be kept on file by us.

Other Information

COVERAGE & OTHER DETAILS

Before purchasing this product check Optus Open Network™ coverage in your area at optus.com.au

1. On each recharge another 30days usage limit applies.
2. Modem provided with DOA warranty only
3. Service only available in Optus 3G areas.
4. Intertech Country/Optus does not guarantee coverage.
5. Postage and Handling not included.
6. All plans include uploads and downloads when calculating data consumption.
7. Price subject to change.
8. Terms & Conditions subject to change
9. The maximum an individual account can download per calendar month is a combined total of both uploads and downloads.
10. By signing and/or using this product you agree to any/all terms & conditions which are and may be imposed on this.
11. Any unused data allowance cannot be rolled over.

BILLING

On each recharge another 30days usage limit applies.

WERE HERE TO HELP

If you have any questions, just call us on **(08) 8723 6262** so we can serve you better. Or you can visit us at <http://www.icisp.net.au> for additional information, including to access information about your usage of the service.

COMPLAINTS

If you have any concerns or complaints, you can access our complaint resolution process via the details on our website at <http://www.icisp.net.au>

You can also contact the Telecommunications Industry Ombudsman on 1800 062 058 or submit an enquiry at <http://www.tio.com.au/>

All prices include GST

